Kathleen Hargan 712 Clipper Bay Lane Benicia CA 94510

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

After years of increasingly expensive service and non-extent customer service from the big guys I chose a small, independent, competitive provider. I have moved to another city, and still use the same internet provider. LMI out of Berkeley, CA has continued over the years to provide excellent service, and amazing customer service.

I not only have great speed DSL (my choice), but phone service included. As a retiree, trimming unnecessary expenses is key. Although I am retired, I teach part time, and realiable and affordable internet service is essential. Customer service that does not have me down for inordinate amounts of time and that does not require interminable waits on the phone for service is also essential.

I have had a myriad of other services over the years, and have found LMI to be far superior and competitive. Without LMI, my service in my current location would be only Comcast... since I do not watch TV, I have no desire to be connected by an expensive cable service with miserable customer service. I strongly support broadband competition.

Just say NO! To the US Telecom Ass. Petition.

Kathleen Hargan